



Genesis Group Homes, Inc. Nondiscrimination in Health Programs and Activities

Affordable Care Act (ACA) – Section 1557

Genesis Group Homes, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age, or disability.

Genesis Group Homes, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats).
- Provides free language services to people whose primary language is not English, including qualified interpreters and information written in other languages.

If you need these services, contact a member of your care team.

Filing a Grievance

If you believe that Genesis Group Homes, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender identify or sex, you can file a grievance with:

Genesis Group Homes, Inc. Chief Compliance & Development Officer
8245 93rd Ave N, Brooklyn Park, MN 55445
Phone: 763-390-0773 Fax: 763-898-3693

You may file a grievance in person or by mail, fax, or email. Help is available upon request.

Civil Rights Complaint

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

U.S. Department of Health and Human Services, Office for Civil Rights
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201
Phone: 1-800-368-1019 TDD: 1-800-537-7697



Complaint forms are available at <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>

Language Assistance Notice

If you speak a language other than English, free language assistance services are available. Call 763-390-0773.

Spanish (Español): ATENCIÓN: servicios gratuitos de asistencia lingüística disponibles.

Hmong: Muaj kev pab dawb rau kev txhais lus.

Chinese: 免費語言協助服務。

Vietnamese: Dịch vụ hỗ trợ ngôn ngữ miễn phí.

Somali: Adeegyo luqad caawimaad ah oo bilaash ah.

Arabic: خدمات المساعدة اللغوية متاحة مجاناً.

Russian: доступны бесплатные услуги перевода.

Korean: 무료 언어 지원 제공.

French: services d'aide linguistique gratuits.

German: kostenlose sprachliche Hilfe verfügbar.

Amharic: ነፃ የቋንቋ ድጋፍ አገልግሎቶች።

Lao: ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໂດຍບໍ່ເສຍຄ່າ.

Oromo: Tajaajila gargaarsa afaanii bilisaa.

Hindi: मुफ्त भाषा सहायता सेवाएँ

Khmer: សេវាកម្មជំនួយភាសាឥតគិតថ្លៃ។

This notice is available in alternate formats and additional languages upon request.